

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to <https://www.10xCRM.com> and 10xCRM Inc and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to 10xCRM Inc include <https://www.10xCRM.com>, 10xCRM, 10xtr and 10xtr.com. The 10xCRM website is a SAAS (Software As Service) site. By using the 10xCRM website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered on our Site, 10xCRM may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number
- Employer
- Job Title

If you purchase 10xCRM's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through 10xCRM's public message boards, this information may be collected and used by others.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

10xCRM collects and uses your personal information to operate its website(s) and deliver the services you have requested.

10xCRM may also use your personally identifiable information to inform you of other products or services available from 10xCRM and its affiliates.

Sharing Information with Third Parties

10xCRM does not sell, rent or lease its customer lists to third parties.

10xCRM may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to 10xCRM, and they are required to maintain the confidentiality of your information.

10xCRM may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on 10xCRM or the site; (b) protect and defend the rights or property of 10xCRM; and/or (c) act under exigent circumstances to protect the personal safety of users of 10xCRM, or the public.

Additional Limits on Use of Your Google User Data: Notwithstanding anything else in this Privacy Policy, if you provide the App access to the following types of your Google data, the App's use of that data will be subject to these additional restrictions:

The App will only use access to read, write, modify or control Gmail message bodies (including attachments), metadata, headers, and settings to provide a web email client that allows users to compose, send, read, and process emails and will not transfer this Gmail data to others unless doing so is necessary to provide and improve these features, comply with applicable law, or as part of a merger, acquisition, or sale of assets.

- The App will not use this Gmail data for serving advertisements.
- The App will not allow humans to read this data unless we have your affirmative agreement for specific messages, doing so is necessary for security purposes such as investigating abuse, to comply with applicable law, or for the App's internal operations and even then only when the data have been aggregated and anonymized.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by 10xCRM. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the 10xCRM website.

Use of Cookies

The 10xCRM website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize 10xCRM pages, or register with 10xCRM site or services, a cookie

helps 10xCRM to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same 10xCRM website, the information you previously provided can be retrieved, so you can easily use the 10xCRM features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the 10xCRM services or websites you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

10xCRM secures your personal information from unauthorized access, use, or disclosure. 10xCRM uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Children Under Thirteen

10xCRM does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Disconnecting your 10xCRM Account from Third Party Websites

You will be able to connect your 10xCRM account to third party accounts. BY CONNECTING YOUR 10XCRM ACCOUNT TO YOUR THIRD PARTY ACCOUNT, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE CONSENTING TO THE CONTINUOUS RELEASE OF INFORMATION ABOUT YOU TO OTHERS (IN ACCORDANCE WITH YOUR PRIVACY SETTINGS ON THOSE THIRD PARTY SITES). IF YOU DO NOT WANT INFORMATION ABOUT YOU, INCLUDING PERSONALLY IDENTIFYING INFORMATION, TO BE SHARED IN THIS MANNER, DO NOT USE THIS FEATURE. You

may disconnect your account from a third party account at any time. By going to Set Up -> Profile

E-mail Communications

From time to time, 10xCRM may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from 10xCRM or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from 10xCRM, you may opt out of such communications by replying STOP.

Text (SMS) Communications:

From time to time, 10xCRM may contact you via TEXT messages for the purpose marketing our services or to remind you about upcoming coming event or answer any of your questions or as per your request. You may opt out of such communications by replying STOP to our text. Text you may receive may have been sent by an automated telephone system.

Phone Calls & Voicemails:

We use automated dialing software to make phone calls, leave you voicemails or to send you an automated ring less voicemail. You can send us an email if you do not wish to receive our phone calls.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Changes to this Statement

10xCRM reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

10xCRM welcomes your questions or comments regarding this Statement of Privacy. If you believe that 10xCRM has not adhered to this Statement, please contact 10xCRM at:

10xCRM Inc
39270 Paseo Padre Pkwy # 330
Fremont, California 94538

Email Address:
10xsupport@10xCRM.com

Telephone number:
5109994613

Effective as of May 21, 2019